Safeguarding family collections

AIG Private Client Group* policyholders are invited to access our dedicated Private Collections Management team, who are fully dedicated to protecting art and prized valuables. Each collection manager came to AIG with at least a decade of prior art world experience at museums, auction houses and more. Diverse perspectives and expertise culminate in services designed to preserve a family's collecting legacy from one generation to the next.

Vulnerability assessments

To help prevent unnecessary losses, our virtual or physical site assessments can identify potential threats posed by perils such as theft, fire and water damage. We also advise on reducing the potential of accidental damage by examining traffic patterns, climate issues and installation techniques, to name a few. Following our visit, we prepare a report highlighting our findings and include specific recommendations to reduce the likelihood of incidents that could damage the collection.

Art transit assistance

Works of art are most at risk while being handled, whether at the point of purchase or during moves between homes. We can review transit protocols and provide insight before anything moves. Additionally, we can review consignment agreements for sales and loan agreements for exhibitions.

Collector car garage inspections

Garage inspections include a virtual or physical site visit to the building(s) where insured vehicles are located. We will discuss the collection management with you or your representative and review potential threats, including but not limited to waterdamage, fire and theft. This inspection also may include suggestions to minimize the risk of damage based on our extensive claims-handling history.

Consultation for garage, museum facility and wine cellar construction

If you are planning to build, renovate or expand a facility for your collection, we can provide suggestions you can incorporate into the design to augment its protection, along with recommend security and safety measures to help reduce the potential for fire damage or other problems during the construction period.

Emergency planning

Customized, pre-event mitigation plans can significantly reduce the severity of losses due to house fires, wildfires, hurricanes, earthquakes or other catastrophic events. We address a variety of topics, such as forming an emergency response team, compiling a priority removal list, minimizing post-event damage, and acquiring proper handling materials and instructions.

Inventory management

An up-to-date inventory reduces the likelihood of mysterious disappearance and helps expedite the claims process after a loss. We can review your inventory needs and recommend appropriate collection-specific technology solutions. For insured collectors in need of a new system, we can assist with selecting an appropriate option and importing data.

1

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Jewelry transit assistance

When jewelry is purchased, or if the need otherwise arises, you have access to AIG's exclusive program with Malca-Amit, an international jewelry courier. Through this program, Malca-Amit provides worldwide door-to-doorresidential pick-up and delivery for AIG clients at negotiated rates.

Referral services

To ensure the highest level of service for our clients, we maintain an extensive global network of carefully vetted fine art service providers who are leaders in their respective fields. Contact us for referrals for appraisers, conservators, packing and shipping companies, storage facilities and more.

Schedule reviews

In addition to its aesthetic value, art is a tangible asset class. Maintaining up-to-date values plays a key role in protecting the collector's portfolio. We can assess how your existing coverage compares to current market values and provide ballpark overviews by category as well as supporting sale examples. Following a schedule review, we can also streamline the valuation process using our network of professional third-party appraisers

Unparalleled claims expertise and service

How many claims adjusters can distinguish a Cy Twombly abstract from a Wassily Kandinsky expressionist painting? All of them, when they're part of AIG. In the unfortunate event of a loss, our specialists work closely with our claims professionals to aid with conservator referrals, locating appraisers, reviewing treatment proposals, shipping and project oversight.

To learn more, please contact your independent insurance advisor or email us at artcollections.pcg@aig.com.

*AIG Private Client Group is a division of the member companies of American International Group, Inc. (AIG).



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